

CODE OF CONDUCT FOR SENIOR CENTER MEMBERS

STATEMENT OF PURPOSE:

In order for the Center to function for the benefit and well-being of all members, a spirit of cooperation and togetherness is needed on the part of all participants. Toward that end, members are expected to comply with this Code of Conduct.

POSITIVE CONDUCT:

Desired conduct includes:

- Respecting the rights of other individuals.
- Showing common courtesy toward others.
- Respecting private and public property.
- Observing established Center rules.
- Practicing proper sanitary and personal hygiene.
- Developing and encouraging a cooperative spirit and attitude.

PROHIBITED CONDUCT:

Unacceptable conduct includes:

- Verbal or physical abuse and aggression toward other members or staff.
- Disruptive/ acts
- Indecent and obscene act or gestures.
- Willful damage or misuse of Center property.
- Taking money or property of others without permission.
- Solicitation not sponsored or approved by the Center.
- Drinking alcoholic beverages on premises or intoxication that causes disruptive behavior.
- Gambling for money or other stakes.
- Smoking in building.

ADMINISTRATIVE ACTIONS:

Incidents of prohibited conduct will be subject to administrative actions based on the Center Director's fact finding investigation into the nature, type and frequency of the behavior. The sanctions will be in accordance with established procedures and include verbal and written warning, suspension of specific center privileges and permanent expulsion from the Center. In an emergency, police assistance maybe requested to escort a member from the building and premises and the Center may be temporarily closed. Members barred from the Center for more than 5 days may appeal the decision to the Director of Older Adult Services. The member cannot attend the Center during this appeal process. However, the case must be reviewed within 48 hours from the time the client requests an appeal.